



**New Era Grafix Customer Feedback Form**

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Phone: 519-685-0337 Fax: 519-685-9967  
Email:accessibility@newerasite.com

Thank you for visiting New Era Grafix. We value all our customers and strive to meet everyone's needs.

Please tell us the date and time of your visit: \_\_\_\_\_

Was our customer service provided in an accessible manner?  Yes  No  Somewhat  
Please explain: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Did you have any problems accessing our goods and services?  Yes  No  Somewhat  
Please explain: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please make any other comments you may have: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Would you like a representative from New Era Grafix to contact you regarding your feedback?  Yes (please complete below)  No

Contact information: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

**Internal use only**

Received by: \_\_\_\_\_

Date: \_\_\_\_\_

Reviewed by: \_\_\_\_\_

Date: \_\_\_\_\_

Action: \_\_\_\_\_

Date: \_\_\_\_\_

\_\_\_\_\_